

# Etihad Wellness

Your wellness, our priority.

الإتihad  
ETIHAD  
AIRWAYS

## Your Travel Guide

### Pre-flight

- Etihad Wellness Ambassadors available 24/7 online
- Flexible fares give you the option to change your flight for free
- 24 hours before your flight, we'll send you everything you need to know about your trip and destination

### To and from the airport

- Our transfer coaches and cars are deep-cleaned and sanitised after every trip
- All drivers will wear face masks
- Our chauffeurs sit behind a protective screen

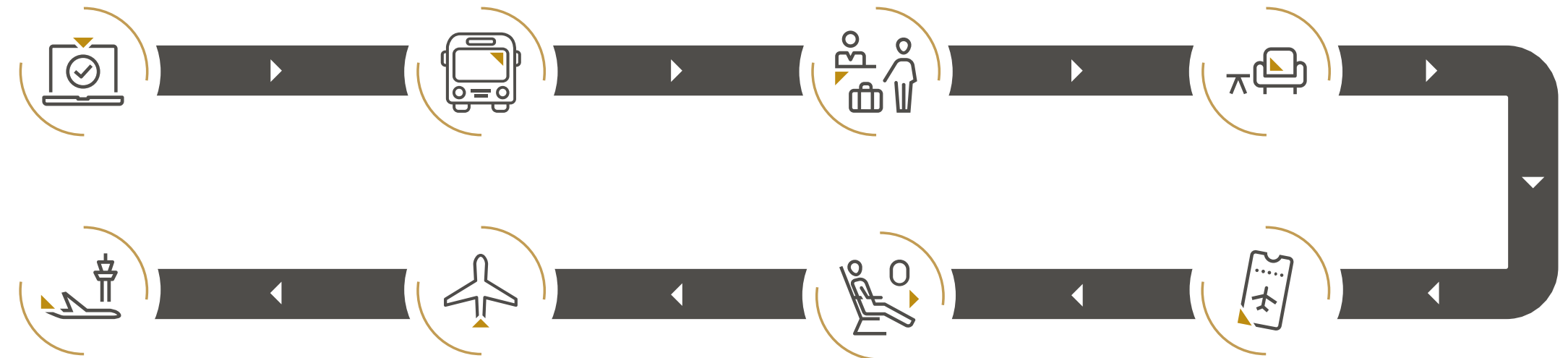
### Check-in and screening

- Wellness Ambassadors will be available, in partnership with Abu Dhabi Airport
- We've introduced a number of social distancing measures
- Thermal screening is in operation at Abu Dhabi airport.

### Abu Dhabi lounges\*

- Social distancing measures are in place across our lounges
- Food and drinks served according to COVID-19 regulations
- Lounge staff will wear personal protective equipment at all times

\*Once operational



### When you land

- There'll be more space between you and other guests when you leave the aircraft
- All transfer buses will be sanitised after every trip
- On board, we'll tell you everything you need to know about arriving at your destination

### In-flight

- Our Wellness Ambassadors will make you feel safe and comfortable, and ensure hygiene measures are being followed
- Crew will wear masks and protective equipment at all times
- Wellness Kits are available for all guests including face mask, gloves and hand gel

### On board

- Refreshed cabins with new seat covers and carpets
- Our aircrafts are equipped with HEPA air filters refreshing cabin air every three minutes
- All of our aircraft will be deep cleaned at each destination

### Boarding

- Scan your own boarding pass
- Gate jetty and boarding stairs are sanitised before every flight
- There'll be more space between you and other guests when you board

Choose Well.

Visit [etihad.com/wellness](https://etihad.com/wellness)