How to create a global support ticket
Create a support ticket

1. Go to supplier.ariba.com and log in your credentials
2. On top right side, click on “?” icon
3. Click on the support icon below
Create a support ticket

- Write what you need help with in the given box “I need help with” (For example, I can't open account) and click on start.
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• Click on “No” for all the suggested options until the option to get Help by Phone appears
• Click on the option
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- fill in all mandatory fields marked as “*” in below form then press submit.
- You will receive an phone call shortly to assist you with your issue.
Thank you.