

Have you booked a flight with Etihad Airways?

NO

Future Bookings

We allow one free date change on all new flights booked between 8 March – 7 April 2020. Changes can be made for travel system range, booked in the specified period.

YES

IS YOUR FLIGHT OPERATING?

YES

Travel restriction:

ADVISORY

*Allowed to travel,
but advised not to*

Our policy:

No change fee
No fare difference

When does this apply:

Government issues advice to nationals and/or residents to not depart from their country or to avoid all but essential travel or reconsider travel to selected destination

Rebooking conditions:

Not considered or included: government advice such as "exercise caution", "exercise increased caution" or "remain vigilant"

Travel restriction:

BAN

*Flight operating,
not allowed to travel*

Our policy:

Refund
No change fee
No fare difference

When does this apply:

Government prohibits it's nationals and/or residents from departing from their country or to travel to selected destination or directs them not to travel. Also, where official notification exists of prohibited arrival conditions

Rebooking conditions:

Not considered or included: government advice such as "exercise caution", "exercise increased caution" or "remain vigilant"

NO

Cause of flight not operating:

ROUTE CANCELLED

Our policy:

Full refund

Rebooking conditions:

Full refund

Cause of flight not operating:

ROUTE SUSPENSION

Our policy:

Refund permitted*
No change fee
No fare difference

Rebooking conditions:

Rebook same/lowest fare class (RBD) within same cabin
Reroute within same geographical region to another Etihad Airways online destination

**HKG, PVG, NGO MXP & FCO only

Cause of flight not operating:

SCHEDULE CHANGE

Our policy:

No change fee
No fare difference

Rebooking conditions:

Rebook same/lowest fare class (RBD) within same cabin
Reroute within same geographical region to another Etihad Airways online destination

NOT SURE

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